



**FreeWave announces a NEW Extended warranty program** that helps you leverage your network investment while ensuring the highest level of reliable connectivity & computing.

Our program now offers extended warranties for the ZumLink Radios, ZumiQ Edge computing devices, and the FGR3 serial devices.

### SPECIAL NOVEMBER PROMOTION:

Between November 1-30, 2019, any product order placed in 2019 for the following radio models are eligible for a warranty extension.

Z9-P, Z9-P2, Z9-PE, Z9-PE2, Z9-PC, Z9-T, ZIQ-9, ZIQ-PE, FGR3-C-U, FRG3-CE-U

Contact your authorized reseller for more details

## Ordering Process

### Extended Warranty SKU:

- EWP0401YR (1 YEAR) Serial Numbers must accompany the order if the radios have been purchased prior.
- EWP0402YR (2 YEARS) Serial Numbers must accompany the order if the radios have been purchased prior.

### New radio purchase:

- Effective 11/1/19 and going forward this will be the FreeWave Extended Warranty Program on select models
- Extended warranty SKU must be on a separate line item from the radio SKU when placing an order
- If the quantity assigned to the extended warranty SKU is less than the total radio quantity, only the extended warranty quantity will apply to the other radio units.

### Past radio purchases:

- To do this, a new PO must be generated and show either the EWP0401YR or EWP0402YR SKU with a selected quantity
- The new PO must also include the following information: Radio serial numbers, past purchase order number, and specify which radios need warranty extensions applied to them

**Purchase orders must be sent to [orders@freewave.com](mailto:orders@freewave.com).**

*\*FreeWave reserves the right to modify or terminate this program upon notice.*